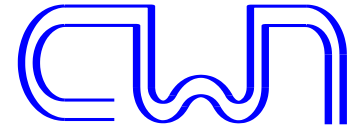


CENTRAL WATER AUTHORITY FACT SHEET



ABOUT CWA

The Central Water Authority is a Body Corporate established under the CWA Act 1971, with subsequent amendments and it became operational in 1973. It operates under the aegis of the Ministry of Energy and Public Utilities and is the sole Authority in Mauritius responsible for the treatment and distribution of potable water to households, government and the business community, among others, with a view to fostering economic growth and social development in Mauritius.



CONTACT DETAILS	
Organisation	Central Water Authority
Country	Republic of Mauritius
Address	Headquarters, St. Paul, Phoenix, Mauritius
Tel.	(230) 601 5000
Fax	(230) 686 6264
Email	cwa@intnet.mu
Hotline	170
Website	www.cwa.govmu.org

OPERATIONAL DATA	
Service Area	1,845 Km ²
Total Country Population(Mainland) (2014)	1,219,659
Population Supplied	99.7%
No. of Impounding Reservoirs	5
No. of Consumers(as at Dec 2015)	352,936
Distribution Network	5,000 Km
Daily Throughput(m ³ /d)	600,000
Total Water Produced(2014)	230 Mm ³
% of Surface Sources (mid 2015)	44
% of Ground Water (mid 2015)	56
Nos. of Treatment Plants	6
Total Treatment Capacity(m ³ /d)	328,000
Nos. of Storage Service Reservoirs	106
Total Storage Capacity(m ³)	238,000
Nos. of Pumping Stations in Operation	117
Household per capita Consumption(2014)	167 lhd
Per capita Total Water Consumption(2014)	218 lhd
Nos. of Public Fountains/ Stand Pipes(2014)	26
Volume of Potable Water Sold(2015)	97 Mm ³
Network Efficiency (2014)	45-50%
Total Revenue(2014) (Rs)	1.7 billion
Capital Investment (2014) (Rs)	735 million
Value of Assets in Operation(2014) (Rs)	7.8 billion
Average Operating Cost(2014) (Rs/m ³)	13
Average Tariff(2014) (Rs/m ³)	13
Collection Efficiency (2014)	99.4%
Nos. of samples of raw and treated water tested daily	15 - 20
Compliance of Water Quality to WHO norms/local standards	99 -100%
Laboratory Accreditation(2012)	ISO 17025

OUR VISION	OUR MISSION	OUR VALUES
<i>To excel in the provision of an uninterrupted round the clock service of world class standard throughout the year to the entire population of Mauritius.</i>	<i>To secure and provide an excellent sustainable water supply service of appropriate quality, at a reasonable price, which meets the growing needs of the people, and supports the economic development of the country.</i>	<i>Responsiveness Courtesy Excellence Integrity Teamwork Quality</i>

MANPOWER COMPOSITION (Nos) (Sep 2015)	
Senior Management	8
Technical/Professionals	42
Administrative	195
Operational	357
Manual	406
Total	1008