You can pay your Central Water Authority (CWA) bills right from your Internet Banking or with JuiceByMCB application on your smartphone.

IMPORTANT: the following conditions are applicable when paying your CWA bill. Else, your bill will not be paid and the money transferred will be returned to your account within 5 days.

1. You can pay for one single "PERIOD" (indicated on your bill - please refer to example below) at a time. For example, if you are paying the bill for February 2016 ("FEB 2016" on your bill), you cannot combine the amounts for other months.

2. The amount to be paid should be exactly as per the "PERIOD" you are paying for and include any applicable surcharge. For instance, should a payment be done AFTER the "LAST PAYMENT DATE" indicated on the bill, a surcharge of 10% will be applicable. Example:
   a) "Total charges for the period" "FEB 2016" is RS 6,110.00 which include both water and waste water charges (if any)
   b) The "LAST PAYMENT DATE" was 10th April 2016.
   c) The correct amount to be paid should hence be RS 6,721.00

3. The reference provided for the "CUSTOMER A/C No. inc. MONTH & Year" should include both the "CUSTOMER A/C NO." and "PERIOD" indicated on the bill you are paying for. Example: if the "CUSTOMER A/C NO." is 08020001A and the "PERIOD" is FEB 2016, the reference to be entered in the "CUSTOMER A/C No. inc. MONTH & Year" should be 08020001A0216
HOW TO PROCEED?

On MCB Internet Banking:

Select the account from which you want to pay your CWA bill

You can only pay for one period at a time (e.g. FEB 2016). The amount entered should hence be the “Total charges for the period” indicated on the bill. E.g. RS 6,110.00.

Should the payment be done AFTER the “LAST PAYMENT DATE” indicated on bill, a surcharge of 10% will be applicable. The correct amount to be entered should hence be RS 6,721.00.

It includes both the “CUSTOMER A/C NO.” and “PERIOD” indicated on the bill you are paying for. E.g. if the “CUSTOMER A/C NO.” is 08020001A and the “PERIOD” is FEB 2016, the reference to be entered in the “CUSTOMER A/C No. inc. MONTH & Year” should be 08020001A0216

On JuiceByMCB:

Select the account from which you want to pay your CWA bill

It includes both the “CUSTOMER A/C NO.” and “PERIOD” indicated on the bill you are paying for. E.g. if the “CUSTOMER A/C NO.” is 08020001A and the “PERIOD” is FEB 2016, the reference to be entered in the “CUSTOMER A/C No. inc. MONTH & Year” should be 08020001A0216

You can only pay for one period at a time (e.g. FEB 2016). The amount entered should hence be the “Total charges for the period” indicated on the bill. E.g. RS 6,110.00.

Should the payment be done AFTER the “LAST PAYMENT DATE” indicated on bill, a surcharge of 10% will be applicable. The correct amount to be entered should hence be RS 6,721.00.

The amount should include any surcharge which will be applicable if you are paying after the prescribed period as indicated on your bill.

Should you require more information, please call 202 6060.